

# Jon Kruger

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## Technical Leadership // Software Solutions // Process Coaching

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Technical leader with a track record of creating and leading high performing development teams, developing cultures of empowerment, and cultivating technical excellence. 10+ years of experience leading and architecting large Agile software projects and coordinating all aspects of a project's lifecycle. Strong development background with a focus on proactively helping teams create cutting-edge solutions that stand the test of time.

## Career Experience

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### **Sr. Manager, York Risk Services Group, Dublin, OH (2017 – present)**

- Took over a failing project, we are working to re-establish trust with the business and get development back on track using increased communication with business sponsors, agile process refinements, empowering the development team, and restructuring of code patterns.
- Led a team that developed a Python-based machine learning solution to predict the total cost of insurance claims. The team created user interfaces and reports that were used by claims managers and clients to proactively reduce claim costs for one of our largest clients.
- Leader of two software development teams working on several different projects (both local and remote workers). Managed developers, testers, business analysts, designers, and project managers and provided technical and architectural guidance.
- Worked with our architecture team to create shared services and evaluate third-party tools for use within the enterprise.

### **Independent Consultant, IGS Energy, Dublin, OH (2011 – 2017)**

- Helped the team adopt agile practices, including test-driven development, automated acceptance testing with SpecFlow, involving the QA team earlier in the process in “three amigos” meetings, sprint retrospectives, iteration planning, and bi-weekly releases.
- Worked with other technical leaders to help define guidelines for system architecture, best practices, and system integrations.
- Managed project schedules and timelines and tracked project metrics.
- Led sprint planning meetings and tracked day-to-day work of the project team.
- Developed features and automated acceptance tests as a member of the development team.

### **Independent Consultant, JP Morgan Chase, Columbus, OH (2010 – 2011)**

- Managed project initiatives, including providing estimates, assigning work items, gathering requirements, creating test plans, and leading the development effort.
- Developed features using Ruby on Rails, RSpec, and Cucumber.

**Project Engineer/Independent Consultant, Avizent, Dublin, OH (2007 – 2010)**

- Provided technical guidance and oversight for the development team of a large insurance claims system rewrite with over 20 team members in an Agile environment.
- Coordinated all aspects of project development, including application development, system architecture, project management, QA testing, help documentation, requirements gathering, deployment, release planning, and production support.

**Project Engineer / Mentor, Quick Solutions (now Fusion Alliance), Westerville, OH (2006 – 2010)**

- Led several software development projects, providing technical leadership as well as coordinating and managing the entire development lifecycle.
- Mentored other developers and developed action plans to help them achieve their career goals as a part of the mentoring program.
- Performed technical interviews with potential new hires.
- Assisted with writing of responses to RFPs.

**Additional Experience**

- Software Developer, Creative Solutions (now Thomson Reuters) (2002 – 2006)

**Technical Background**

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- 15+ years of experience as a developer, mostly in C#/.NET, Ruby on Rails, and JavaScript
- Conference speaker at various events including CodeMash, Path to Agility, Stir Trek, Central Ohio Day of .NET, and local user groups on a variety of topics relating to software development, automated testing, and agile practices
- **Languages:** C#/.NET, Ruby, Python, JavaScript, TypeScript
- **Databases:** SQL Server, Oracle, MongoDB, MySQL, Postgres
- **Frameworks/Tools:** Angular 6, React/Redux, CSS/SCSS/LESS, ASP.NET MVC/Web API, Ruby on Rails, Jupyter, MSMQ, WCF, Entity Framework, AutoMapper, StructureMap, Ninject, SSIS, TeamCity, Octopus, Jira, Git
- **Testing:** Jasmine, Mocha, RSpec, Cucumber, SpecFlow, Rhino Mocks, Moq, NUnit, MSTest, Selenium, Watir

**Education**

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The University of Toledo, Toledo, Ohio (1998 – 2002)

B.S., Computer Science and Engineering

Minor in Business Administration

GPA: 3.79